

ANNUAL REPORT

2016

The Royal New Zealand Plunket Society Inc.



Plunket



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Our vision mission values & guiding principles

OUR VISION

Together, the best start for every child

Mā te mahi ngātahi, e puāwai ai ā tātou tamariki

OUR MISSION

Plunket believes in supporting the development of healthy families. E whakapono ana Te Whānau Āwhina Ki te tautoko te kaupapa o te hauora i te whānau.

OUR VALUES

Trust/Te Aroha: Our underlying value because it is both an input and an outcome; it influences how well people work together, and it is self-reinforcing so that the more trust is used and honoured, the stronger it becomes.

Quality of Service/Te Ūnga: The value that orients what we do towards achieving excellence in pursuit of the Plunket vision.

Inclusiveness/Te Mahinga Tahi: The value that unites all stakeholders through recognition of our shared commitment to the Plunket vision.

Commitment/Te Tautukunga: The value that describes the spirit of service that people bring to the Plunket vision.

OUR GUIDING PRINCIPLES

Treaty of Waitangi: We're committed to the principles of partnership, protection and participation inherent in the Treaty.

Socio-ecological perspective: We're committed to working from a socio-ecological perspective.

Cultural safety: We're committed to providing a culturally safe range of services.

Integration: We recognise the importance of integrating our service with other services to achieve optimal health outcomes for both the children and their family/whānau.

Best practice: We're committed to using standard guidelines founded on evidence-based best practice.

Health promotion: We're committed to health promotion, providing services according to principles implicit in the Ottawa Charter.

United Nations Convention on the Rights of the Child: We're committed to compliance with the provisions of the United Nations Convention on the Rights of the Child.

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From our New Zealand President



Over the past few years we have laid the foundations for Future Plunket. Our aim is to become a cohesive national organisation, using evidence and best practice in services that put the needs of families and whānau first. The Board is working closely alongside the management team to bring to life our new vision:

In the first 1000 days we make the difference of a lifetime.

We can all make a difference – volunteers and staff. Over the year, I have been impressed by the feedback I have heard from families and other services about how much they value the work of

Plunket and how much difference a simple coffee morning can make to the lives of stressed new parents.

There are opportunities for Plunket to do much more to support parents and this has helped shape our decision to ensure our services put whānau and families at the centre of everything we do.

One of these opportunities is coming to reality as we roll out ePHR, the electronic Plunket Health Record. The Board has led and fully supported this initiative and we are delighted to see it coming to fruition. By the end of 2016 all nurses around the country will be able to access and update client records and appointments from wherever they are.

Equity for all

Over the year, as part of the development of our new strategy, we looked closely at our service provision across the country. We want to be sure families and whānau receive equitable services and equitable outcomes, regardless of their postcode. We know

there are inconsistencies in our current community services and that we do not have seamless delivery. By the end of this financial year we were well on our way to putting in place the framework that would help us make significant changes to the way our services are delivered and measured.

Thank you

During the year, we said farewell to our Chief Executive Jenny Prince after 27 years with Plunket, the last seven spent providing strong leadership to the organisation. She stepped down in March and while the Board was sad to say goodbye, we could only wish her well for the next stage in her career. We were very proud to see that Jenny's long-term commitment to children and their health was recognised when she was made a Companion of the New Zealand Order of Merit (CNZM) in the Queen's Birthday Honours.

Since Jenny's departure our Chief Fundraising and Marketing Officer, Amanda Malu and Chief Finance

Officer Gerald Ross have been jointly Acting Chief Executive, and I am grateful to both for their energy and commitment to the role. During the year, Lois van Waardenberg was appointed Acting Chief Operating Officer.

I am grateful to Christine Lake who has been acting in my role since May while I undergo medical treatment. Christine's support for Plunket and myself has been invaluable. My thanks also to the Board whose members have all given their support to Christine.

Finally, to all the volunteers and staff who give so much to make Plunket the success it is and to the donors who care enough to underwrite much of what we do – our heartfelt thanks.

A handwritten signature in blue ink that reads "Andrée Talbot". The signature is fluid and cursive.

Andrée Talbot, New Zealand President

From our Acting CE



It has been a year of reflection, learning and information gathering for Plunket as we developed our new vision: *In the first 1000 days, we make the difference of a lifetime*. The new vision emerged out of a year in conversation with staff, clients, researchers, donors, and other organisations. We debated ways to adjust to the changing world and re-define ourselves, and our service, within it.

Some of the challenges facing New Zealand families are difficult and complex and won't be easy to resolve. But, we have a fantastic opportunity to play a part in making a difference, using our privileged access to homes, our experience, and our deeper understanding of how we need to adapt. This will be a journey toward generational change and it will take time.

Strategy development

The year's research and discussion has all fed into our new five-year strategy, and a much longer term programme of work. The intent is to ensure Plunket remains relevant to families, provides equitable services across the country, and moves toward an outcomes-based service model.

One of the critical studies was our Client Experience Research. The results encourage us to consider putting more focus on parents' wellbeing and support, including more information prior to birth. We intend to do just that.

We have completed the first year of our new three-year Well Child Tamariki Ora contract with Ministry of Health. Over time, we expect this contract to move from counting visits and contacts to measuring changes in outcomes for children and families. This shift in focus is not just something that Plunket feels is important, families also tell us they need a more holistic approach that treats them as individuals not a collection of statistics.

ePHR roll out

But managing the data is something we need to do. I am extremely proud of the hard work of everyone involved in rolling out the new ePHR (electronic Plunket Health Record). This major shift in the way we collect and manage health data allows us to take a giant step forward in efficiency. Our nurses are adapting well to using a tablet instead of a paper-based system to record client information and appointment arrangements. Using an electronic system that is as mobile as our nurses is truly adding value to the work we do.

Advocacy

Over the year, the National Board and the senior leadership team settled on a more strategic approach to our advocacy. Our advocacy priorities are: children living in poverty, children's housing health; and child-friendly cities and environments. However, we will continue our advocacy work in other areas. We were justifiably proud this year that our ongoing commitment to improve paid parental leave had significant success. Since 2012 we have made annual submissions to Government on aspects of this issue. We were delighted when the Parental

Leave and Employment Protection Amendment Bill was passed in March. It reflected many of the changes for broader entitlement we had called for. We will continue to push for at least 26 weeks paid parental leave.

At the centre of all our achievements this year are the tamariki, whānau and the communities we live and work in. Thank you all for your help in making sure they continue to have the support they need from Plunket.

A handwritten signature in blue ink, appearing to read 'Amanda'.

Amanda Malu, Acting CEO

2016: The numbers



52,125

new baby cases
are Plunket babies



- that's almost
nine out of ten
babies born in NZ*

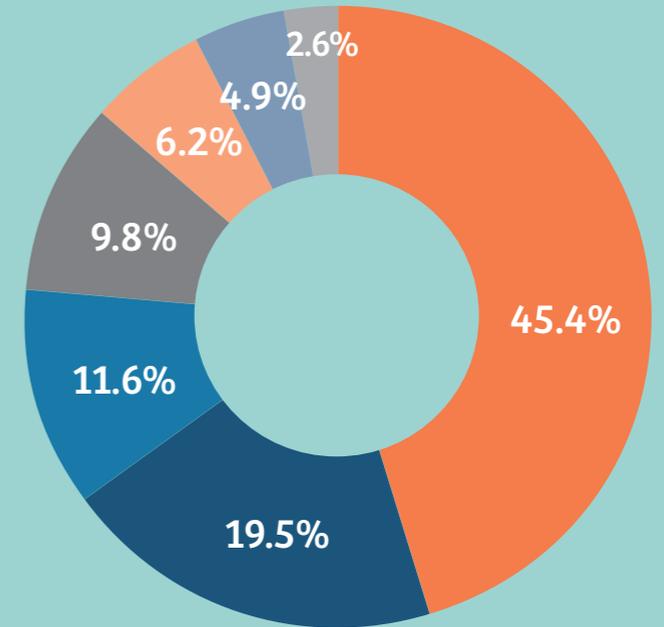
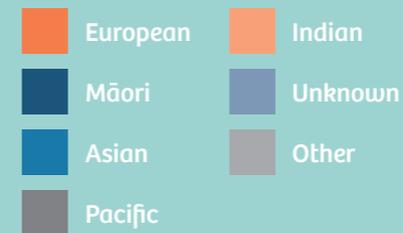
This year we had **648,258** contacts
with parents and whānau through the Ministry
of Health Well Child Tamariki Ora contract.

This involved a mix of home, Family Centre, and clinic visits.



* Based on 58,992 births in financial year ended 30 June 2016. SOURCE: STATISTICS NEW ZEALAND

New baby ethnicity



33%

 of babies were born in
high dep* areas

Total contacts **711,292**
253,803 in high dep
areas (Dep 8,9,10)

The Dep (Deprivation) Index predicts socio-economic disadvantage and is used as one indicator to assess the level of support parents and whānau may need. 'Dep 10' indicates families who may need considerable support. 'Dep 1' indicates families that may only need minimal support.



COMMUNITY SERVICES

15,328 Parents on parenting courses

6,489 B4 School Checks

1,259 Postnatal adjustment programme contacts



VOLUNTEER

Volunteer services and home visits **28,764** including **400** breastfeeding peer support contacts



PLUNKETLINE

PlunketLine staff responded to **107,745** calls



ONLINE



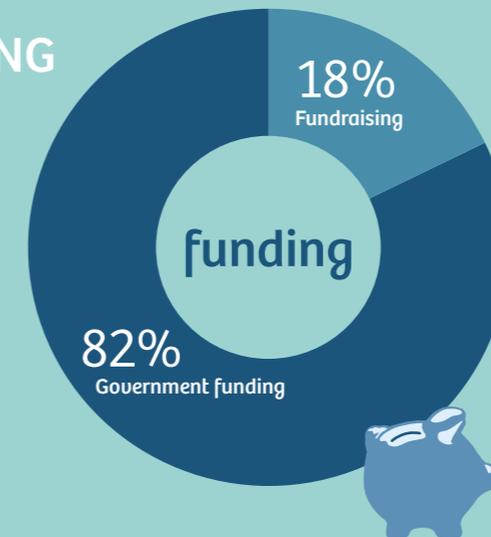
462,716 visits to plunket.org.nz

58% from mobile devices

f 31,000 Facebook fans



FUNDING



Fundraising = 18% sponsorships, grants & donations

2016: Making a difference

PlunketLine calls: 107,745

PlunketLine nurses answer all the calls and also host two Facebook chats each month. Their Facebook chats respond to a range of questions on topics such as introducing solid food through to toilet training and toddler taming. These were ably answered by our trained Plunket nurses, including several Māori, one Chinese and two Fijian-Indian nurses. These staff promote our services to their own communities and enrich their colleagues' thinking on cultural issues and parenting styles. Feedback from our client satisfaction survey showed 98 per cent of callers felt the help they received had been practical and helpful.

"It's better than any parenting book and your advisors are so very kind, patient and encouraging."

"As a new family to NZ with no WCTO provider, we rang for sleep advice and strategies and these have changed their lives, thank you so much PlunketLine."

"I love this PlunketLine, I can call at any time. Whenever I have a question I can ring at any time and not wait."

"Every single nurse I talk to at PlunketLine has given THE BEST advice and is so helpful when I most need it."

"I feel PlunketLine is my 'Lifeline'"

"At home and struggling with my beautiful 7 day-old baby PlunketLine is an awesome service – it's like ringing the bell for your nurse in the hospital and asking all these questions."



ACC partnership

This year ACC and Plunket teamed up to reduce the number of injuries to young children in their homes.

Three in every 10 children need medical care after an accident in their home, before they are two years old.

Under the new partnership, ACC is investing \$2.3m over five years to help build Plunket's injury prevention capabilities.

The partnership makes the most of Plunket's unique and trusted relationship with New Zealand families and ACC's expertise in reducing and preventing injuries. ACC's support means Plunket will be able to deliver more injury prevention initiatives to New Zealand families, and help parents to create a safer environment for their children.

At the launch, Acting CE Amanda Malu said, "Over 80,000 accidents in the home result in injuries to children under five years old. Many of these are preventable. The new partnership will build parents' awareness of potential hazards so families can create a safer environment for their children."

At the ACC launch: Louanne Phillips with her children, Amanda Malu and Minister for ACC Hon Nikki Kaye.





Plunket Nurse Keli Livingston (right) and family

ePHR

After a successful pilot programme in Northland last year, we are now rolling out ePHR (electronic Plunket Health Record) across the country. By the end of June this year, staff in Waikato, Taranaki, Hawke’s Bay, Wellington and Wairarapa had all been issued with the tablets and software that allow them to electronically record children’s health check information. With instant access to data via the tablet, Plunket nurses and clinical leaders are able to quickly check children’s health information – making sure no child slips between the cracks.

The tablets are also used to manage staff and client appointments through Outlook.

The roll out is expected to be completed at the end of 2016 and has been made possible through funding from the Plunket Foundation, donors, Area Boards and support from Microsoft.

Wellington Plunket Nurse Keli Livingston cares for babies with high needs. “Recently, an Auckland

mum who had just given birth to a premature baby flew to Wellington to be cared for by her family and I was able to immediately book an appointment. When she went back to Auckland a month later, her Auckland nurse could see everything I had done with the mother and baby. It saves so much time. Before ePHR we probably would have emailed each other and talked over the phone to find out what support and discussions we had had.”

Well Child Tamariki Ora contract

We are delighted our new three-year contract with the Ministry of Health for Well Child Tamariki Ora shifts the focus on how our services are measured. This supports our own drive toward providing a more holistic service. The contract, which has just ended its first year, asks us to report on measurable outcomes as well as our usual data recording the number of visits/contacts with families.

Measuring the quality of services and communicating the results in a committed and systematic fashion is a powerful way to stimulate improvement. All government funded services are increasingly being asked to show they are a worthwhile investment by demonstrating how they make a difference. Many of the measures require Plunket to work collaboratively

with partners in the community to achieve measurable improvement which reflects our support for community-led initiatives.

We worked closely with the Ministry of Health to develop the measures which include monitoring changes in breastfeeding, oral health and smoking outcomes. We now have 12 months of data which provides the baseline for our ongoing improvement.

Car Seat exit

We have been making steady progress in winding down our car seat service and narrowing our focus to safety. Today, over 93 per cent of children are being buckled into child seats, almost all of them bought or rented from providers other than Plunket. With our service holding just six percent of the market, and losing money, it was time to celebrate our success over the past 30 years and concentrate our activities on car seat safety and standards.



Professor Richie Poulton (left) and Sir Graham Henry

Babies, Boots and Breakfast

The Plunket Foundation is getting a huge boost thanks to the efforts of two of its trustees, supported by BNZ Private Bank.

The Plunket Foundation Speakers Series - Babies, Boots and Breakfast was launched in Dunedin in June with guest speakers and Foundation trustees Sir Graham Henry and Professor Richie Poulton pulling in the crowds and raising awareness of the Foundation. The Foundation is an independent philanthropic trust established by Plunket to build a sustainable endowment fund.

Sir Graham and Professor Poulton are the drawcard for the events, enlightening and entertaining audiences with their insights and experiences from the field and from science. The first event was very well received, with more breakfasts scheduled over the rest of the year.

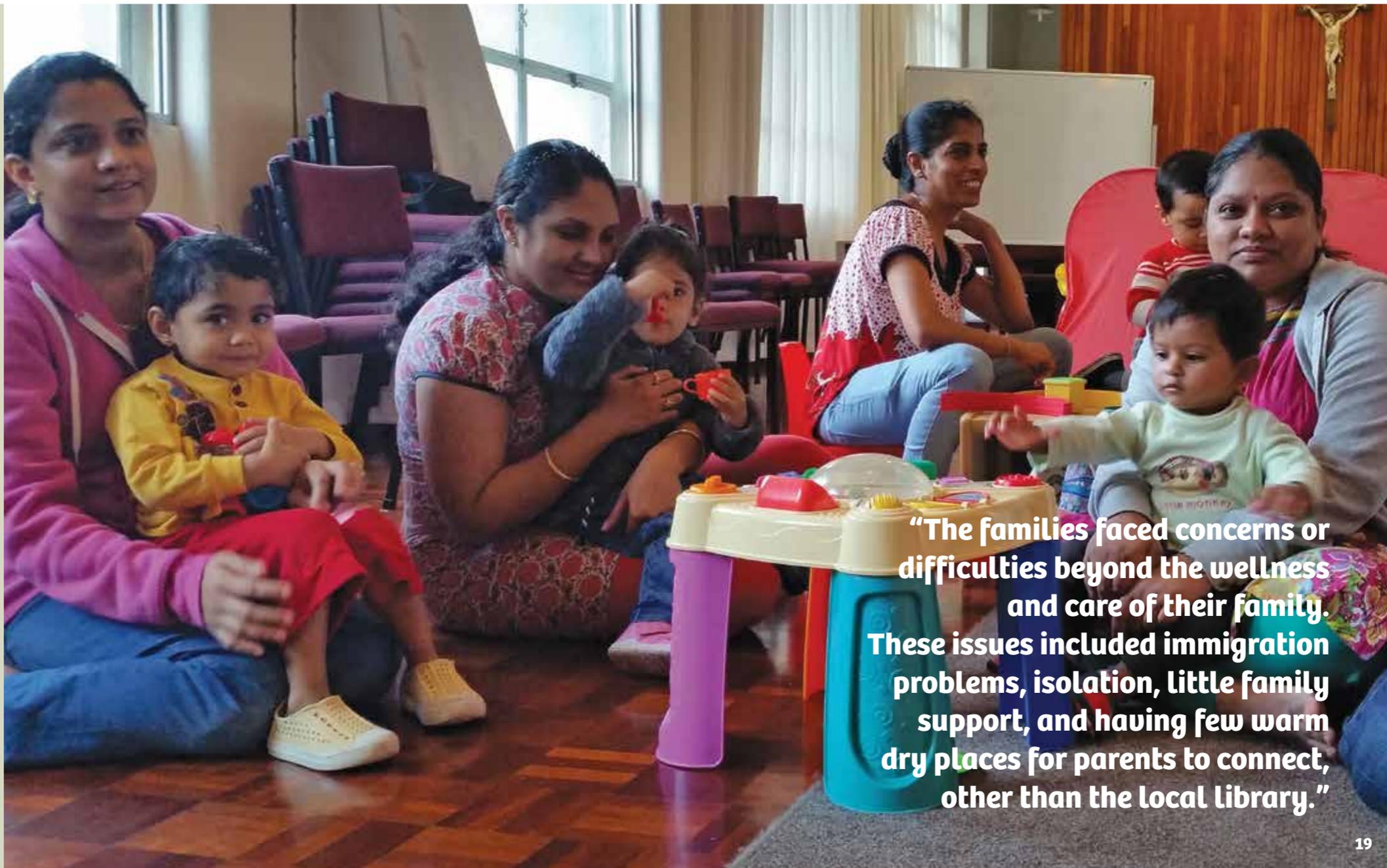
CBD project

Plunket, S.K.I.P. parents, and several Auckland groups and organisations joined forces to find out what the challenges are to raising children in the inner city. They are now all working on ways to make parents' lives a bit easier.

'The CBD Project – Experiences of parents living in inner city Auckland' was managed by Plunket's Jacqui Arnold. It found there were 828 children under five years old registered with Plunket's Well Child Tamariki Ora programme and living in central Auckland. Of the recent new baby cases, almost half were born into Asian families.

Jacqui said, "The families faced concerns or difficulties beyond the wellness and care of their family. These issues included immigration problems, isolation, little family support, and having few warm dry places for parents to connect, other than the local library."

Plunket, the other agencies, and parents involved are using the information to set up a variety of groups and activities to ease the isolation and improve local facilities for parents of young children.



"The families faced concerns or difficulties beyond the wellness and care of their family. These issues included immigration problems, isolation, little family support, and having few warm dry places for parents to connect, other than the local library."

Making us proud

Lifesaver



In the past year, Plunket nurses used CPR to help 57 people around the country who had stopped breathing.

With so many nurses out in the community it's not surprising they sometimes need to respond to an emergency.

In the past year, Plunket nurses used CPR to help 57 people around the country who had stopped breathing. One of those nurses was Haydee McAdams who is based in Whakatane.

In April she was making a home visit to a young mother when her husband returned after a double shift. He collapsed and stopped breathing. In the five minutes or so it took the ambulance to arrive, Haydee carried out CPR. The man revived briefly then stopped breathing again so Haydee kept his heart beating. "You get taught CPR and when it happened, I just did it. I didn't have to think about it.

It's really lovely to go back into that home and know the father is still around and is making changes to his lifestyle to become more healthy."

High achiever

Ngaruawahia Plunket nurse Karen Thurston is on track to become our first nurse practitioner.

Karen recently completed her Master's degree and is now building the nursing portfolio that will help qualify her to prescribe Pharmac medications to children.

The 36 year-old mother of two has been with Plunket for eight years and can't wait to be able to do more for children and their families.

Her goal is to increase access to basic medicines for all families, especially in high deprivation areas.

"I'm often making recommendations for treatments, and it may just be for an emollient, but being able to prescribe will take a bit of pressure off the GPs and A&E."



She is passionate about her work. "I think of being a Plunket nurse as more of a vocation than a profession. I just feel like I'm in such a privileged position to be invited into a home and to see these babies develop - I can't see myself going anywhere else."

Karen says the Ministry of Health and Nursing Council are currently streamlining the process for qualifying as a Nurse Practitioner. She's hoping this will encourage other Plunket staff to take on the role. Karen is hoping to qualify mid-2017.

Building our culture



Hera Black (Tuhoē, whānau Apanui, Tuwharetoa)

Māori strategy update:

With the appointment of Hera Black as our Chief Māori Advisor Plunket at the beginning of 2015, we have reviewed and updated our Māori Strategic Plan and agreed on resourcing to achieve its objectives. Some of the outcomes we expect are: many more links made with Māori leaders and communities, kaiāwhina staff to take a broader role and extend their skills, more Māori to be recruited to staff and leadership teams, and Plunket to be much more inclusive and supportive of Māori staff and whānau. Our long term goal for Māori communities is self-determination and holistic wellbeing.

In her 18 months at Plunket, Hera has energised and updated our Māori Strategic Plan Whānau Awhina Whānau Ora 2015-2020. Her fluent te reo and wide network of contacts among Māori have been a huge asset to Plunket. "What we have developed is a way for all Māori staff to support Māori-led initiatives. It will support the desire of whānau, hapu, iwi and Māori to manage and initiative their own wellbeing," said Hera.

Asian Strategy update:

In the year following the launch of our Asian Strategy we are making good progress with activity aligned to its three strategic directions to: grow Plunket's capability and capacity, increase access, utilization, and satisfaction, and build community engagement.

Plunket is now more visible in the Asian community. We are offering translated parenting information via our website and printed material. Plunket staff and volunteers are taking part in ethnic events, supporting more playgroups for these communities, and passing on Plunket messages to ethnic media.

We also collaborate with other agencies on projects and initiatives affecting Asian families.

After two years in her role, Vivian has been working hard to raise awareness of Plunket within Asian



Vivian Cheung (National Advisor – Asian Peoples)

communities. She says, "Many of these families are migrants and have not heard of Plunket before. I get to talk to other families and share our experiences as parents. This is also a good way to find out how we can better support them."

Vivian says she struggled to find a Chinese playgroup in her area for her children, "I was disappointed as I really wanted my children to be exposed to my culture and my language, but there weren't any". Over the past year the number of ethnic specific Plunket playgroups has increased supporting our increasingly diverse communities.

Pacific Strategy update:

During the year, under the leadership of our National Advisor Pacific Peoples, Tautala Aiono Faletolu, we developed our Pacific Action Plan 2016-2020. It is part of our recent work to better understand, appreciate and contribute to these communities. Using the findings from our research in 2015 with Pacific communities and families, we now have an Action Plan. This plan helps us draw on our own strengths, those who work alongside us, and the strengths of Pacific families.

It focuses on building understanding, competence and capability at all levels of Plunket – to ensure we engage with Pacific communities and families in ways that are culturally appropriate and effective. We will also build awareness of who we are and how we can contribute to Pacific families. The three workstreams in the plan provide goals for our organisation and people, connecting with and understanding Pacific families, and better engaging with Pacific communities



Tautala Aiono Faletolu (National Advisor – Pacific Peoples)

Tautala was born and raised in Dunedin and is fluent in the Samoan language. She is passionate about helping Plunket to engage with Pacific people and their communities.



Connecting communities

Plunket not only provides services in communities but we also connect our families with other agencies, services and other families. Our staff, volunteers and families are also part of their communities.

Photos

Left: The weekly coffee group run by Chinese mothers in Takapuna is increasingly popular.

Right, from top: Children's Day in Dunedin is supported by local Plunket groups and thoroughly enjoyed by children.

East Otago volunteers raise funds from their baking stall at a local winter market.

Lady Allum playdate. A mums and bubs playgroup meet regularly at a Christchurch rest home for a playdate and morning tea. The residents love having the babies and toddlers visit while parents and children enjoy their conversations with an older generation.

Twice a year, Johnsonville Plunket volunteers host a second-hand sale that brings in families and bargain hunters.



Plunket People

National Board Members

New Zealand President

Andrée Talbot
(Leave of absence from May 2016)

New Zealand Vice President (to May 2016)
Acting New Zealand President (from May 2016)

Christine Lake

Gloria Eves
Caroline McElnay
Alison Prins
Mark Rickard

Craig Tamblyn (from November 2015)
Amohaere Tangitu (from November 2015)
Tammi Wilson Uluinayau
Paul Cressey ONZM (to November 2015)
Elizabeth Mitchelson (to November 2015)

Area Board Presidents

Northland: Lyn Rostern
Waitemata: Lyndsay Taylor
Auckland City: Andrea Penman (to March 2016)
Auckland City: Jayne Brophy (from March 2016)
Counties Manukau Advisory Committee: Area Board in recess
Waikato: Lynette Flowers (to September 2015)
Waikato: Penny Vergeest (to December 2015)
Waikato: Area Board in recess (from December 2015)
Lakes: Emma Hardie (to August 2015)
Lakes: Area Board in recess (from August 2015)
Taranaki: Shona Mackay (to February 2016)
Taranaki: Vanessa Elliott (from February 2016)
Bay of Plenty: Sandy Coley (to November 2015)
Bay of Plenty: Jandhe Troughton (from February 2016)
Gisborne Wairoa: Wendy Reeves



Alison Prins



Mark Rickard



Craig Tamblyn



Amohaere Tangitu



Tammi Wilson Uluinayau



Andrée Talbot



Christine Lake



Gloria Eves



Caroline McElnay

Hawke's Bay: Erin Jenkins
Manawatu Wanganui: Marie Henry
Wellington Wairarapa: Lucy Hickman (from August 2015)
Wellington Wairarapa: Area Board in recess (from March 2016)
Nelson Marlborough: Adele Large
West Coast: Rebecca Keogh (to August 2015)
West Coast: Area Board in recess (from August 2015)
Canterbury: Liz McClure (to April 2016)
Canterbury: Helena Cridge (from April 2016)
Mid South Canterbury: Helen Whiting
Otago: Georgina Dunstan
Southland: Nicki White

Executive Leadership Team

Chief Executive
Jenny Prince (to March 2016)
Acting Joint Chief Executives
Amanda Malu (from March 2016)
Gerald Ross (from March 2016)
Chief People Officer
Liz Barton
Chief Maori Advisor
Hera Black
General Manager Clinical Services
Helen Connors
General Manager Operations
Bram Kukler (from September 2015)
Chief Operating Officer
Andrea McLeod (to November 2015)
Lois van Waardenberg (from May 2016)

Chief Information Officer
Lois van Waardenberg (from August 2015)
Acting Chief Information Officer
Roy Goldsmith (from May 2016)
Chief Marketing Officer
Amanda Malu (to March 2016)
Acting Chief Marketing Officer
Carolyn Mettrick (from March 2016)
Chief Financial Officer
Gerald Ross
General Manager Community Development & Volunteers
Stephanie Shennan

Honorary Life Members

Dianne Armstrong, CBE
Druis Barrett, CNZM
Carol Becker, ONZM
Shirley Cornish
Jenny Cox
Tristine Clark
Kaye Crowther, QSO
Merle Newlove, QSO
Jill O'Connor
Pat Seymour, OBE

Plunket Entities

NORTHLAND AREA (Inc)
Northland Area Car Seat Services
Dargaville Plunket Group
Kaikohe Plunket Group
Kerikeri Plunket Group
Mangawhai Plunket Group
Te Puna Reo o Te Mangawhai Plunket Playgroup
Ready Steady Wiggle Plunket Playgroup
Kaitia Baby Space Plunket Playgroup

WAITEMATA AREA (Inc)
Waitemata Area Car Seat Services
Albany Plunket Playgroup
Tirirangi Plunket Playgroup
Kelston New Lynn Plunket Playgroup
Wellsford Plunket Group
Mairangi Bay Plunket Playgroup
North Shore Plunket Toy Library
Torbay Plunket Group
Warkworth Plunket Group
Hibiscus Coast Plunket Group
Kaipatiki Plunket Group
Rangitoto Plunket Group
Milford Plunket Group
West Auckland Plunket Group
Hobsonville Point Pippis Plunket Playgroup
Pacifica Beatz Plunket Playgroup
Massey Monkey's Plunket Playgroup
Te Atatu South Plunket Playgroup
The Plaza Plunket Playgroup
Beach Haven Plunket Playgroup

AUCKLAND CITY AREA (Inc)
Meadowbank Plunket Preschool
Epsom Roskill Plunket Group
Meadowbank Plunket Group
Remuera Plunket Group
St Heliers Plunket Group
Avondale Plunket Group
Point Chevalier Plunket Group
Westmere Grey Lynn Plunket Group

Parnell Newmarket City Plunket Group
Ponsonby Herne Bay Plunket Group
Mt Albert Plunket Group
Cornwall Park Oranga Plunket Group
Ellerslie/Sylvia Park Plunket Group
Kohimarama/Mission Bay Plunket Group
Mt Eden Plunket Group
Onehunga Plunket Group
Sandringham/Kingsland Plunket Group
Owairaka Plunket Playgroup
Orakei Plunket Playgroup
Glen Innes All Stars Plunket Playgroup
Panmure Giggles Plunket Playgroup
Otahuhu Champs Plunket Playgroup
Mt Wellington Littlies Plunket Playgroup

COUNTIES MANUKAU AREA (Inc)
Counties Manukau Area Car Seat Services
Clevedon Plunket Group
Botany Chinese Plunket Playgroup
Tiny Jandals Plunket Playgroup
Waiuku-Otaua Plunket Group
Papatōetoe Little Troopers Plunket Group
Mangere Bridge Plunket Toy Library
Mangere Plunket Playgroup
Otago Plunket Playgroup
Howick/Pakuranga Plunket Group
Pohutukawa Coast Plunket Group
Waiau Pa Plunket Group
Franklin Plunket Group

WAIKATO AREA (Inc)
Waikato Area Car Seat Services
Otorohanga Plunket Group
Ohaupo Plunket Group
Te Awamutu Plunket Group
Pirongia Plunket Group
South City Plunket Playgroup
Paeroa Plunket Playgroup
Raglan Plunket Group
Waihi/Waihi Plunket Group
Ngatea Plunket Group
Thames Plunket Group
Cambridge Plunket Group
Hamilton Plunket Group
Little Connections Plunket Group
Te Awamutu Plunket Playgroup
Matamata Plunket Playgroup
Te Aroha Plunket Group

LAKES AREA (Inc)
Rotorua Plunket Group
Taupo Plunket Group

TARANAKI AREA (INC)
Taranaki Area Car Seat Services

BAY OF PLENTY AREA (INC)
Mt Maunganui Plunket Home Based Care
Bay of Plenty Area Car Seat Services
Mt Plunket Pre School
Maungatapu/Welcomes Bay Plunket Group
Otumoetai Plunket Group Playgroup
Matua Plunket Kindergarten
OPEYS Plunket Education & Care Centre
Tauranga Plunket Playgroup
Te Puke Plunket Building Group

GISBORNE/WAIROA AREA (INC)
Gisborne/Wairoa Area Car Seat Services

HAWKES BAY AREA (INC)
Hawkes Bay Area Car Seat Services
Central Hawkes Bay Plunket Group
Havelock North Plunket Toy Library

MANAWATU/WANGANUI AREA (Inc)
Hunterville Sub Branch
Manawatu/Wanganui Area Car Seat Services
Manakau Plunket Group
Wanganui Plunket Playgroup
Friends of Rongotea Plunket Group
South Tararua Plunket Group
Mangaweka Area Plunket Group

TAIHAPE BRANCH
Mangaweka Plunket Finance Committee

WANGANUI BRANCH

WELLINGTON/WAIRARAPA AREA (Inc)
Lower Hutt Plunket Group
Wellington Wairarapa Area Car Seat Services
Paremata Plunket Playgroup
Paremata Plunket Creche
Plimmerton Plunket Toy Library
Peninsula Plunket Group
Strathmore, Seatoun & Bays Plunket Playgroup
Johnsonville Plunket Group
Miramar Plunket Group
Ngaio/Khandallah Plunket Group

Karori Plunket Creche
Khandallah Plunket Toy Library
Hataitai Plunket Group
Kapiti Plunket Group
Berhampore & Bays Plunket Group
Karori Plunket Group
Newtown Plunket Group
Island Bay Plunket Toy Library
Tawa & Linden Plunket Toy Library
Lower Hutt Plunket Community Toy Library
Greytown Plunket Group
Masterton Plunket Group
Featherston Plunket Group
Martinborough Plunket Group
Eastbourne Plunket Group
Carterton Plunket Group
Wellington Plunket Group
Pukerua Bay Plunket Toy Library

UPPER HUTT BRANCH
Upper Hutt Plunket Playgroup

TAWA LINDEN BRANCH
NELSON/MARLBOROUGH AREA (INC)
Tapawera Plunket Group
Wakefield Plunket Group
Nelson/Marlborough Area Car Seat Services
Redwoodtown Plunket Group
Renwick Plunket Group
Seddon Plunket Group

WEST COAST AREA (Inc)
West Coast Area Car Seat Services
Greymouth Plunket Group
Hokitika Plunket Group
Westport Plunket Group

CANTERBURY AREA (INC)
Canterbury Area Car Seat Services
Banks Peninsula Plunket Community Preschool
Opawa/St Martins Plunket Toy Library
Darfield Plunket & Toy Library
Little River Area Plunket & Toy Library
Akaroa & Bays Plunket Group
Halswell Plunket Group
Halswell Plunket Playgroup
Prebbleton Plunket Group
Leeston Plunket Group
Dunsandel Plunket Group

Southbridge Plunket Group
Lincoln Districts Plunket Group
Glenmark Plunket Group
Waiau Plunket Group
Paparua Plunket Group
Cheviot Plunket Group
Harwarden/Waikari Plunket Group
Amberley Plunket Group
Culverden Plunket Group
Kaikoura Plunket Group
Kinwee Plunket Toy Library
West Melton Plunket Group
Rangiora Plunket Group
Bishopdale/Kendal Plunket Group
Fendalton Plunket Group
Redwood/Belfast Plunket Group
Woolston Plunket Group
Lyttelton Plunket & TL Plunket Group
Oxford Plunket Group
Shirley Plunket Group
Cust Plunket Group
Ferrymead Bays Plunket Group
South Christchurch Plunket Group
Burwood/Parklands Plunket Group
Papanui/Merivale Plunket Group

MID SOUTH CANTERBURY AREA (INC)
Mid-South Canterbury Plunket Family Centre
Mid-South Canterbury Area Car Seat Services
Foothills Plunket Group

Ashburton Plunket Group
Geraldine Plunket Group
MacKenzie Plunket Group
Pleasant Point Plunket Group
Omarama Plunket Group
Mayfield Plunket Group
Rakaia Plunket Group
Temuka Plunket Toy Library
Aoraki Plunket Toy Library
Waimate Plunket Group
Hinds Plunket Group
Temuka Plunket Group
Fairlie Plunket Group
Timaru Plunket Group

OTAGO AREA (INC)
Otago Area Car Seat Services
Upper Clutha Plunket Group
Green Island Plunket Group
Mosgiel Plunket Group
North Otago Plunket Group
South Otago Plunket Group
Omaka Plunket Group
Clutha Valley Plunket Group
Owaka Plunket Group
Five Forks Plunket Group
Alexandra Plunket Group
Ida Valley Plunket Group
Andersons Bay Plunket Group
Wakari/Halfway Bush Plunket Playgroup
Teviot Valley Plunket Group

Middlemarch Plunket Group
Cromwell Plunket Group
Warepa Plunket Group
Maniototo Plunket Group
East Otago Plunket Group
Kurow Plunket Group

SOUTHLAND AREA (INC)
Southland Area Car Seat Services
Edendale Wyndham District Plunket Group
Otatara Sub Branch
Tokanui Plunket Group
Central Southland Plunket Group
Invercargill Plunket Group
Morton Mains Plunket Group
Mataura Plunket Group
Balfour Plunket Group
Te Anau Plunket Group
Mossburn Plunket Group
Riversdale Plunket Group
Waikaia Plunket Group
Lumsden Plunket Group
Otautau Plunket Group
Tuatapere Plunket Group
Riverton Plunket Group
Dipton Plunket Group

WEST OTAGO BRANCH
Heriot Sub Branch

WAKATIPU BRANCH
Arrowtown Sub Branch



Financials

Report from Chair of Risk Assurance and Audit Committee

The primary purpose of the Risk Assurance and Audit Committee is to assist the Board of Royal New Zealand Plunket Society Incorporated (Plunket) in fulfilling its risk assurance and audit responsibilities. The Committee will carry out this purpose by overseeing and providing advice to the Board on Plunket's:

- risk management processes;
- internal control mechanisms;
- internal and external audit functions;
- policies and processes adopted to ensure compliance with applicable legislation, regulations, codes of practice and government requirements;
- financial information prepared by management for publication to Members; and
- oversee clinical services risk reporting.

The Committee meets four times a year with Plunket's CEO, COO and CFO in attendance.

Risk Assurance and Audit Committee

George Tuffin
Independent Chair

Andrée Talbot
New Zealand President
(Leave of absence from May 2016)

Christine Lake
New Zealand Vice President (to May 2016)
Acting New Zealand President (from May 2016)

Caroline McElnay
National Board

Mark Rickard
National Board

Craig Tamblyn
National Board (Joined the Committee in June 2016)

Tammi Wilson Uluinayau
National Board

Audit report

Independent auditor's report on the summary financial statements

To the members of the Royal New Zealand Plunket Society Incorporated

The accompanying summary financial statements on pages 32 to 34, which comprise the summary statement of financial position as at 30 June 2016 and the summary statement of comprehensive income, changes in equity and cash flows for the year then ended and notes, are derived from the audited financial statements of Royal New Zealand Plunket Society Incorporated and its integrated area societies ("the Group") for the year ended 30 June 2016. We expressed an unmodified audit opinion on those financial statements in our audit report dated 21 September 2016.

The summary financial statements do not contain all the disclosures required for full financial statements under generally accepted accounting practice in New Zealand. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of Royal New Zealand Plunket Society Incorporated and its integrated area societies.

This report is made solely to the members as a body. Our audit work has been undertaken so that we might state to the incorporated society's members those matters we are required to state to them in the auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the incorporated society's members as a body, for our audit work, this report or any of the opinions we have formed.

Board's responsibility for the financial statements

The Board is responsible for the preparation of a summary of the audited financial statements, in accordance with FRS-43 *Summary Financial Statements*.

Auditor's responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with International Standards on Auditing (New Zealand) (ISA (NZ)) 810 *Engagements to Report on Summary Financial Statements*.

Our firm has also provided other services to the Group in relation to advisory and general accounting services. Subject to certain restrictions, partners and employees of our firm may also deal with the incorporated society on normal terms within the ordinary course of trading activities of the business of the incorporated society. These matters have not impaired our independence as auditor of the incorporated society. The firm has no other relationship with, or interest in, the incorporated society.

Opinion

In our opinion, the summary financial statements, derived from the audited financial statements of Royal New Zealand Plunket Society Incorporated and its integrated area societies for the year ended 30 June 2016, are a fair summary of those financial statements, in accordance with FRS-43 *Summary Financial Statements*.



21 September 2016
Wellington

Summary financial statements

Royal New Zealand Plunket Society (Inc.) Summary Financial Statements for the year ended 30 June 2016

Statement of Comprehensive Revenue and Expense for the Year Ended 30 June 2016	2016 \$000	2015 \$000
Contract Income	67,206	65,546
Investment Income	740	719
Other Income	11,872	12,581
	79,818	78,846
Salaries & Wages	60,484	58,583
Service Delivery Expenses	16,871	17,090
Depreciation & Amortisation	748	633
Other Expenses	2,663	2,098
Special Funds	285	175
	81,051	78,579
Operating Surplus / (Deficit) for the Year	(1,233)	267
Integration of Area Societies' Net Assets	17,013	-
Net Change in Fair Value of Available for Sale Financial Assets	134	396
Total Comprehensive Revenue and Expense for the Period	15,914	663
Attributable to:		
General Funds	(814)	541
Special Funds	16,728	122
	15,914	663

Statement of Changes in Equity for the Year Ended 30 June 2016	2016 \$000	2015 \$000
Opening Equity Balance	2,844	2,181
Operating Surplus (Deficit) for the Year	(1,233)	267
Other Comprehensive Revenue and Expense	17,147	396
Total Comprehensive Revenue and Expense	15,914	663
Closing Equity Balance	18,758	2,844



Statement of Financial Position as at 30 June 2016	2016 \$000	2015 \$000
Current Assets		
Cash and Cash Equivalents	0	172
Accounts Receivable	7,374	7,344
Inventory and Other Current Assets	775	569
Total Current Assets	8,149	8,085
Non Current Assets		
Property, Plant and Equipment	14,824	732
Intangible Assets	13,237	7,982
Other Receivable	652	652
Investments	4,603	4,487
Total Non Current Assets	33,316	13,853
Total Assets	41,465	21,938
Current Liabilities		
Overdraft	2,029	-
Payables	3,106	2,448
Employee Entitlements	6,433	5,638
Income Received in Advance	5,493	6,000
Lease Provision	42	42
Loans from Areas	5,502	3,307
Total Current Liabilities	22,605	17,435
Non Current Liabilities		
Lease Provision	102	144
Loans from Areas	0	1,515
Total Non Current Liabilities	102	1,659
Total Liabilities	22,707	19,094
Net Equity	18,758	2,844
Total Liabilities and Equity	41,465	21,938

Statement of Cash Flows for the Year Ended 30 June 2016	2016 \$000	2015 \$000
Net Cash Flows from Operating Activities	(20)	564
Net Cash Flows from Investing Activities	(2,181)	(628)
Net Decrease in Cash Held	(2,201)	(64)

Summary Annual Report

This is a summary of the Society's audited financial statements for the year ended 30 June 2016 which were authorised for issue on 21 September 2016. The summary financial report has been extracted from the full audited statements dated 30 June 2016.

The summary financial statements have been prepared in accordance with FRS-43 – Summary Financial Statements. The full financial statements have been prepared in accordance with generally accepted accounting practice and they comply with Public Benefit Entity International Public Sector Accounting Standards (PBE Standards) and other applicable Financial Reporting Standards, as appropriate for Tier 1 not-for-profit public benefit entities. The Society has made an explicit and unreserved statement of compliance with Public Benefit Entity International Public Sector Accounting Standards (PBE Standards) in note 1 of the full financial statements.

The financial statements are presented in New Zealand dollars because that is the currency of the primary economic environment in which the Society operates.

The summary financial report cannot be expected to provide as complete an understanding as provided by the full financial statements of financial performance, financial position, recognised income and expenses and cash flows of the Society. A copy of the full financial statements can be obtained from our website www.plunket.org.nz or by writing to The Royal New Zealand Plunket Society (Inc) at PO Box 5474 Wellington 6140. The Society is a not for profit organisation.

The auditor has examined the summary financial report for consistency with the audited financial statements and has the opinion the information reported in the summary financial report complies with FRS-43 summary Financial Statements and is consistent in all material respects, with the full financial report from which it is derived.

Notes to the Annual Report

During the year to June 2016, the Society agreed to take effective control of eight Area Boards who were struggling to remain effective for a mix of reasons, including: board resignations, low member numbers, financial challenges, and concerns about the impact of new health and safety legislation.

These boards have either already transferred their assets to the Society or are in the process of doing so.

Our auditors and the National Board took the view that without a board looking after the affairs of these Areas the Society has effective control of their assets and liabilities. Four of the Area Boards have yet to hold voluntary windup meetings with their membership, but these are expected to take place in the year to June 2017.

The summarised financial statements that are included in this Annual Report reflect the consolidated financials of the Society, for the full 12 months. They also reflect the impact of integrating the eight Area Society assets and liabilities into a consolidated set of financial statements as at 30 June 2016. These particular financials are in the summarised format. The full consolidated financial statements will be uploaded to the Plunket website and available to all interested parties after the Society Annual General Meeting.

The following is an extract from those full financials. On 30 June 2016, the Society obtained effective control of the eight Area Societies listed below.

• Royal New Zealand Plunket Society Northland Area Incorporated	• Royal New Zealand Plunket Society Lakes Area Incorporated
• The Royal New Zealand Plunket Society Waitemata Area Incorporated	• Royal New Zealand Plunket Society Manawatu / Wanganui Area (Incorporated)
• Royal New Zealand Plunket Society Counties Manukau Area (Incorporated)	• Royal New Zealand Plunket Society Wellington / Wairarapa Area Incorporated
• Royal New Zealand Plunket Society Waikato Area Incorporated	• The Royal New Zealand Plunket Society West Coast Area Incorporated

Gain on Integration

On the date of integration of the Area Societies, the Society recognised and measured all identifiable assets and liabilities of the Area Societies at fair value. As no considerations were paid at the time of integration, a total of \$17 million, representing the fair value of the net assets integrated, was recognised as a gain on integration in surplus and deficit.

Identifiable Assets Integrated and Liabilities Assumed

The following table summarises the recognised amounts of assets integrated and liabilities assumed at the date of integration 30 June 2016.

Net Assets of all 8 Area Societies	\$000's
Cash and Cash Equivalents	2,980
Accounts Receivable	27
Other Receivable	398
Property, Plant & Equipment	14,168
Investments	14
Sundry Creditors and Payables	(116)
Accruals	(229)
Employee Entitlements	(45)
Income in Advance	(184)
Total Identifiable Net Assets Integrated	17,013

Further information is provided below that gives the total values integrated per Area Society:

Ex Northland	\$1,256,716
Ex Waitemata	\$2,582,230
Ex Counties Manukau	\$1,138,520
Ex Waikato	\$3,141,590
Ex Lakes	\$ 574,931
Ex Manawatu / Whanganui	\$1,195,377
Ex Wellington	\$6,789,226
Ex West Coast	\$ 334,313
Total integrated net assets	\$17,012,903

Incorporated in each of these Area Societies are Plunket Groups' related financials and a full database of that information is held within the Society's Finance team.

PRINCIPAL SPONSOR:



STAR SPONSORS:



CORPORATE PARTNER:



COMMUNITY PARTNER:



National Sponsors

Huggies
Colgate
Muffin Break

Pick Me Help Plunket Sponsors

Dettol
Fairydown
Wattie's
Public Trust

Community Partners

KPS Society
The Lion Foundation
Tindall Foundation
Lottery Grants Board
Plunket Foundation
Pub Charity
Infinity
The Southern Trust
NZCT
Community Organisation Grants Scheme
The Office of Ethnic Communities

Partners

ACC
Adshel
Designertech
Farmers and Lisa O'Neill
JB-Hifi
Leaseplan
Māori Television
Ministry of Education
Ministry of Health
Ministry of Social Development
Pacific Media Network
New Zealand Media and Entertainment
Road Safety Trust
Trade Me
The Warehouse
Water Safety New Zealand

Funding, Sponsorship & Partners

2015/16 has been a busy and eventful year for Plunket's funding team which encompasses donor, bequest, regular-giving and major gifts programmes, grants and corporate sponsorship. We continue to build strong relationships with our supporters, re-emphasising our commitment we have to making a difference in children's lives.

Highlights for the year include:

- The launch of 'Bright Beginnings', Plunket's regular giving programme.
- Our partnership with The Warehouse has widened and is now an exciting blend of a traditional commercial partnership with a mix of objectives including social impact.
- A new partnership with ACC to prevent injuries to children 0-5 years old, builds on Plunket's existing injury prevention and provides additional capacity.
- Huggies continues its long-term commitment to New Zealand families through their support of Plunket with our relationship now extending beyond 20 years.
- Colgate further supports families by providing a toothbrush and toothpaste for each child receiving their five month Well Child Tamariki Ora check and B4 School check.

Plunket's Principal Sponsor, BNZ

We are delighted to renew our partnership with BNZ for a further three years. BNZ, as Plunket's Principal Sponsor, has supported Plunket and its families since 2010. Through us, BNZ not only invests in the welfare of many families across New Zealand, but offers Plunket professional and volunteer support.

BNZ Closed for Good Day 2015

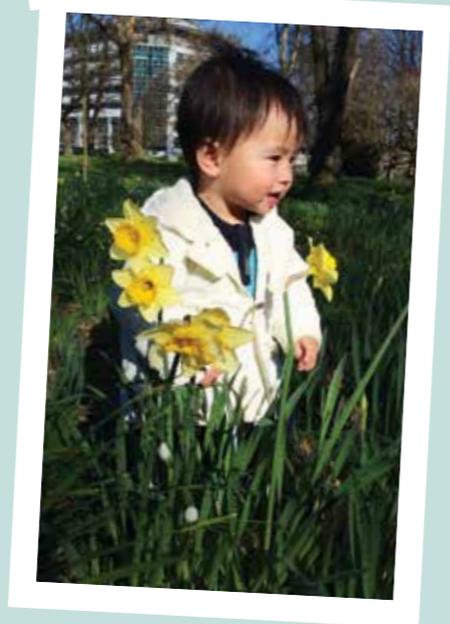
BNZ and Plunket teams joined forces on 2 September to clean, paint, garden and provide financial workshops for various Plunket centres.

CEOs from both organisations took part in a planning session for the Manurewa Plunket Centre in South Auckland. A medium-term plan was developed and focuses on improving the building as well as growing the Centre's volunteer base, increasing service provision and funding opportunities. Work continues to revitalise the Centre.

Be Good With Money Information Evenings

Having a baby can mean other important aspects of being a parent take second place, like managing your finances, making a will and planning for your retirement. Plunket, BNZ and Public Trust came together to hold three information evenings for Plunket families and staff in Wellington. Planning is underway to roll out these successful evenings in other areas of New Zealand in 2016.

We thank the many individuals and organisations for your generous contributions and support. Your ongoing commitment continues to provide valuable free support services to communities around New Zealand and helps explore new initiatives that will help families now and into the future.



Making the difference of a lifetime

Parenting can be hard work. Lack of support, isolation and financial uncertainty are a daily reality for families in New Zealand.

Plunket's community support services can play a crucial role in helping families when they need it most. Playgroups, mobile clinics, toy libraries and parenting courses are free to families and whānau and paid for through fundraising.

Make a difference for Kiwi kids and their families. Help keep these services free and available in communities just like yours.

Donate at plunket.org.nz



Principal
Sponsor

